Electronic A	Acknowledgement Receipt			
EFS ID:	3955003			
Application Number:	09944676			
International Application Number:				
Confirmation Number:	8505			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	Eleanor Maria Farrell Schalnat/Elizabeth Middleton			
Filer Authorized By:	Eleanor Maria Farrell Schalnat			
Attorney Docket Number:	1160215-0538115			
Receipt Date:	17-SEP-2008			
Filing Date:	31-AUG-2001			
Time Stamp:	10:24:20			
Application Type:	Utility under 35 USC 111(a)			
Payment information:				
Submitted with Payment	yes			
Payment Type	Credit Card			
Payment was successfully received in RAM	\$180			
RAM confirmation Number	16430			
Deposit Account				
Authorized User				

File Name

File Size(Bytes)/

Message Digest

Multi Pages Part /.zip (if appl.)

Document

Number

Document Description

1	Information Disclosure Statement (IDS) Filed (SB/08)	IDS.pdf	57816	no	1		
			ebib@da1154923f09d44219bb9ccaf7fde33 ed1e				
Warnings:							
Information:							
This is not an USPTO supplied IDS fillable form							
2	Information Disclosure Statement Letter	IDS-statement.pdf	33074	no	1		
			b479baa0660a845d9232b1fffb928e8d5046 1b8b				
Warnings:							
Information:							
3	NPL Documents	FR_09944836_8-8-08.pdf	843196	no	21		
			bda39ec594dd11ec2b117995d458afca4c6 24a13				
Warnings:							
Information:							
4	Fee Worksheet (PTO-06)	fee-info.pdf	29932	no	2		
			6e6a068793b6deb189f15c6022158ca2f3d 31eb2				
Warnings:							
Information:							
Total Files Size (in bytes):				54018			

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.